

HANDYPERSON
Person Specification

Qualities	Essential	Desirable
Experience	1. Good all-round education 2. Experience of carrying out repairs in-house. 3. Significant experience of working with the public. 4. Experience of maintaining a store of materials and equipment. 5. Good working knowledge of Health & Safety requirements. 6. Experience of lone working and decision making. 7. The ability to carry out lifting tasks using manual handling techniques. 8. Computer Literate	1. Experience of working in a trade e.g. plumbing or joinery. 2. Experience of working with aids and adaptations. 3. Experience of infection control regulations. 4. Experience of working with contractors. 5. Experience using Microsoft Applications 6. Knowledge of Telecare (Community Alarms and peripheral devices)
Personal Skills	1. Good technical ability and skills to carry out small repairs and maintenance to aids and equipment. 2. Ability to be trained in the installation, repair and maintenance of TEC equipment. Good interpersonal and communication skills. 3. Ability to build trusting relationships with clients. 4. Ability to work on own initiative. 5. A strong commitment to working as part of a team. 6. Ability to be positive, enthusiastic and flexible in approach to work. 7. An understanding of the principles of good customer care. 8. Ability to work to deadlines and to cope with pressure. 9. Empathy with the needs of elderly and disabled clients and a commitment to maintaining confidentiality.	1. A strong commitment to the overall aims and objectives of Lochaber Care & Repair. 2. An ability to develop good working relationships with partner agencies.
Other	1. Current valid driving licence.	