

## PLUMBER

### Person Specification

<b>Qualities</b>	<b>Essential</b>	<b>Desirable</b>
<b>Skills &amp; Experience</b>	<ol style="list-style-type: none"> <li>1. Good all-round education.</li> <li>2. Qualified plumber to City &amp; Guilds standard or equivalent.</li> <li>3. Proven competence to undertake repairs, installation and maintenance of hot and cold water systems, sanitary appliances, above ground drainage and rainwater systems</li> <li>4. Significant experience of working with the public</li> <li>5. Experience of maintaining a store of materials and equipment.</li> <li>6. Good working knowledge of Health &amp; Safety requirements.</li> <li>7. Experience of lone working and decision making.</li> </ol>	<ol style="list-style-type: none"> <li>1. Experience of working with an apprentice, passing on skills.</li> <li>2. Experience of using computer-based workflow technology.</li> <li>3. Experience of working in social housing.</li> </ol>
<b>Personal Skills</b>	<ol style="list-style-type: none"> <li>1. Excellent interpersonal and communication skills.</li> <li>2. Ability to build effective relationships with our service users.</li> <li>3. Ability to work on own initiative and to make on-site decisions.</li> <li>4. A strong commitment to working as part of a team.</li> <li>5. Ability to work to deadlines and to cope with pressure.</li> <li>6. Flexibility to undertake small jobs within other trades work.</li> <li>7. Current valid driving licence.</li> <li>8. Ability to work out of hours when required.</li> </ol>	<ol style="list-style-type: none"> <li>1. Committed to social housing and working with local communities.</li> </ol>