

Who can use the communal parking spaces provided by the Association?

Where car parking is provided, this is available to our residents on a first come first served basis. Although you may have been allocated a parking space, no spaces within our management of properties have been allocated to specific property numbers, unless the tenancy/occupancy agreement or property deeds of conditions state otherwise.

At all times, residents and their visitors are expected to park with consideration to others and ensure their vehicle does not cause a nuisance or annoyance.

Are there any types of vehicles not permitted to use the communal parking spaces?

Parking spaces are for residential vehicles only. The parking of a lorry, caravan, trailer or boat is not permitted within residential designated areas. These vehicles will not be permitted to be parked on:

- areas designated solely for the parking of motor vehicles; or
- within the boundaries of the property, which includes garden ground, driveways, etc.; or
- on any open spaces, grassed areas, footpaths or pavements.

Vehicles using communal parking areas must be road legal. Residents must not use the Association's land for working on vehicles.

Disabled Parking Spaces

When using a disabled persons' parking place you must have your blue badge on display in your car, otherwise the police or traffic warden can issue you with a fine. These parking places are not for your exclusive use and can be used by anyone displaying a blue badge.

What does the Association do about parking issues?

We understand the frustration caused by using our communal parking spaces inappropriately and the Association has procedures in place to manage this issue to the best of our abilities.

What we will do:

- Regular estate inspections will monitor compliance with these requirements and appropriate action will be taken where vehicles are parked improperly and/or on land in the Association's ownership.
- We will sticker unauthorised vehicles to alert them to the fact that a vehicle has been parked improperly. If the vehicle is not removed within the specified timescale (28 days), then action will be taken to remove the vehicle and the costs incurred will be recharged to the tenant or vehicle owner if a non-tenant.



- Where specifically stated in the Deed of Conditions, the Association will ensure any condition relating to parking or vehicle repair is regulated, and action will be taken where residents breach this.

Abandoned vehicles

The Association aims to minimise the nuisance and danger to residents posed by abandoned or derelict vehicles on its property. Where an abandoned vehicle is identified during an estate visit or reported to the Association, the Housing Officer will investigate and aim to identify the owner of the vehicle and request its removal. Where the owner is a tenant, the Association will provide advice on whom to contact to arrange removal. Failure to remove the offending vehicle will result in the Association engaging with the Highland Council and the Police to have the vehicle removed.

If the owner of the vehicle cannot be identified, the Association will make a referral to the Highland Council to arrange removal.

Pavement Parking

Pavement parking is an offence and prevents people from walking safely on pavements and around their neighbourhood. It can be hazardous for people with disabilities or those pushing prams or buggies, and damages pavements which are expensive to repair and become a trip hazard for everyone.

Double-parking and parking at dropped kerbs and crossing points can make it dangerous for vulnerable people to cross the road safely. It can also prevent people in wheelchairs from crossing the road where vehicles are parked next to dropped kerbs.

You can report parking related issues online by visiting:

The Highland Council - Report a Parking Issue

For more information on how the Association will deal with parking related issues, please read your tenancy agreement and our **Estate Management Policy**.

Useful Contacts

Lochaber Housing Association

101 High Street, Fort William, PH33 6DG

Telephone: 01397 702530

Email: housingmgt@lochaberhousing.org.uk

My Home tenant portal: <https://myhome.lochaberhousing.org.uk>

Allpay rent payments:

Telephone: 0844 557 8321 Online: www.allpayments.net

Housing Benefit, Council Tax Benefit and

Council Tax enquiries: Freephone: 0800 393811

Lochaber Citizens Advice Bureau:

Dudley Road, Fort William, PH33 6JB

Telephone: 01397 705311

Freephone: 0808 800 4444

